

? show files

File 15:ABI/Inform(R) 1971-2002/May 29  
(c) 2002 ProQuest Info&Learning  
File 9:Business & Industry(R) Jul/1994-2002/May 27  
(c) 2002 Resp. DB Svcs.  
File 810:Business Wire 1986-1999/Feb 28  
(c) 1999 Business Wire  
File 275:Gale Group Computer DB(TM) 1983-2002/May 28  
(c) 2002 The Gale Group  
File 476:Financial Times Fulltext 1982-2002/May 29  
(c) 2002 Financial Times Ltd  
File 610:Business Wire 1999-2002/May 29  
(c) 2002 Business Wire.  
File 624:McGraw-Hill Publications 1985-2002/May 29  
(c) 2002 McGraw-Hill Co. Inc  
File 636:Gale Group Newsletter DB(TM) 1987-2002/May 28  
(c) 2002 The Gale Group  
File 621:Gale Group New Prod.Annou.(R) 1985-2002/May 28  
(c) 2002 The Gale Group  
File 613:PR Newswire 1999-2002/May 29  
(c) 2002 PR Newswire Association Inc  
File 813:PR Newswire 1987-1999/Apr 30  
(c) 1999 PR Newswire Association Inc  
File 16:Gale Group PROMT(R) 1990-2002/May 28  
(c) 2002 The Gale Group  
File 160:Gale Group PROMT(R) 1972-1989  
(c) 1999 The Gale Group  
File 634:San Jose Mercury Jun 1985-2002/May 28  
(c) 2002 San Jose Mercury News  
File 148:Gale Group Trade & Industry DB 1976-2002/May 29  
(c) 2002 The Gale Group  
File 20:Dialog Global Reporter 1997-2002/May 29  
(c) 2002 The Dialog Corp.  
File 77:Conference Papers Index 1973-2002/Mar  
(c) 2002 Cambridge Sci Abs  
File 35:Dissertation Abs Online 1861-2002/May  
(c) 2002 ProQuest Info&Learning  
File 583:Gale Group Globalbase(TM) 1986-2002/May 29  
(c) 2002 The Gale Group  
File 65:Inside Conferences 1993-2002/May W4  
(c) 2002 BLDSC all rts. reserv.  
File 2:INSPEC 1969-2002/May W4  
(c) 2002 Institution of Electrical Engineers  
File 233:Internet & Personal Comp. Abs. 1981-2002/May  
(c) 2002 Info. Today Inc.  
File 474:New York Times Abs 1969-2002/May 28  
(c) 2002 The New York Times  
File 475:Wall Street Journal Abs 1973-2002/May 28  
(c) 2002 The New York Times  
File 99:Wilson Appl. Sci & Tech Abs 1983-2002/Apr  
(c) 2002 The HW Wilson Co.  
File 348:EUROPEAN PATENTS 1978-2002/May W02  
(c) 2002 European Patent Office  
File 349:PCT FULLTEXT 1983-2002/UB=20020523,UT=20020516  
(c) 2002 WIPO/Univentio  
File 347:JAPIO Oct/1976-2001/Dec(Updated 020503)  
(c) 2002 JPO & JAPIO

? show files;ds

File 15:ABI/Inform(R) 1971-2002/May 29  
(c) 2002 ProQuest Info&Learning

File 9:Business & Industry(R) Jul/1994-2002/May 27  
(c) 2002 Resp. DB Svcs.  
File 810:Business Wire 1986-1999/Feb 28  
(c) 1999 Business Wire  
File 275:Gale Group Computer DB(TM) 1983-2002/May 28  
(c) 2002 The Gale Group  
File 476:Financial Times Fulltext 1982-2002/May 29  
(c) 2002 Financial Times Ltd  
File 610:Business Wire 1999-2002/May 29  
(c) 2002 Business Wire.  
File 624:McGraw-Hill Publications 1985-2002/May 29  
(c) 2002 McGraw-Hill Co. Inc  
File 636:Gale Group Newsletter DB(TM) 1987-2002/May 28  
(c) 2002 The Gale Group  
File 621:Gale Group New Prod.Annou.(R) 1985-2002/May 28  
(c) 2002 The Gale Group  
File 613:PR Newswire 1999-2002/May 29  
(c) 2002 PR Newswire Association Inc  
File 813:PR Newswire 1987-1999/Apr 30  
(c) 1999 PR Newswire Association Inc  
File 16:Gale Group PROMT(R) 1990-2002/May 28  
(c) 2002 The Gale Group  
File 160:Gale Group PROMT(R) 1972-1989  
(c) 1999 The Gale Group  
File 634:San Jose Mercury Jun 1985-2002/May 28  
(c) 2002 San Jose Mercury News  
File 148:Gale Group Trade & Industry DB 1976-2002/May 29  
(c)2002 The Gale Group  
File 20:Dialog Global Reporter 1997-2002/May 29  
(c) 2002 The Dialog Corp.  
File 77:Conference Papers Index 1973-2002/Mar  
(c) 2002 Cambridge Sci Abs  
File 35:Dissertation Abs Online 1861-2002/May  
(c) 2002 ProQuest Info&Learning  
File 583:Gale Group Globalbase(TM) 1986-2002/May 29  
(c) 2002 The Gale Group  
File 65:Inside Conferences 1993-2002/May W4  
(c) 2002 BLDSC all rts. reserv.  
File 2:INSPEC 1969-2002/May W4  
(c) 2002 Institution of Electrical Engineers  
File 233:Internet & Personal Comp. Abs. 1981-2002/May  
(c) 2002 Info. Today Inc.  
File 474:New York Times Abs 1969-2002/May 28  
(c) 2002 The New York Times  
File 475:Wall Street Journal Abs 1973-2002/May 28  
(c) 2002 The New York Times  
File 99:Wilson Appl. Sci & Tech Abs 1983-2002/Apr  
(c) 2002 The HW Wilson Co.  
File 348:EUROPEAN PATENTS 1978-2002/May W02  
(c) 2002 European Patent Office  
File 349:PCT FULLTEXT 1983-2002/UB=20020523,UT=20020516  
(c) 2002 WIPO/Univentio  
File 347:JAPIO Oct/1976-2001/Dec(Updated 020503)  
(c) 2002 JPO & JAPIO

Set	Items	Description
S1	27	((INTERACTIVE (1W) VOICE (1W) RESPONSE) OR IVR) (10N) (ORD-ER (5N) ACCOUNT)
S2	9	S1 AND PY<1999
S3	7	((INTERACTIVE (1W) VOICE (1W) RESPONSE) OR IVR) (10N) (ORD-

S4  
?

ER? (10N) ACCOUNT) AND SPEECH(3W) RECOGNITION  
0 HO FILES